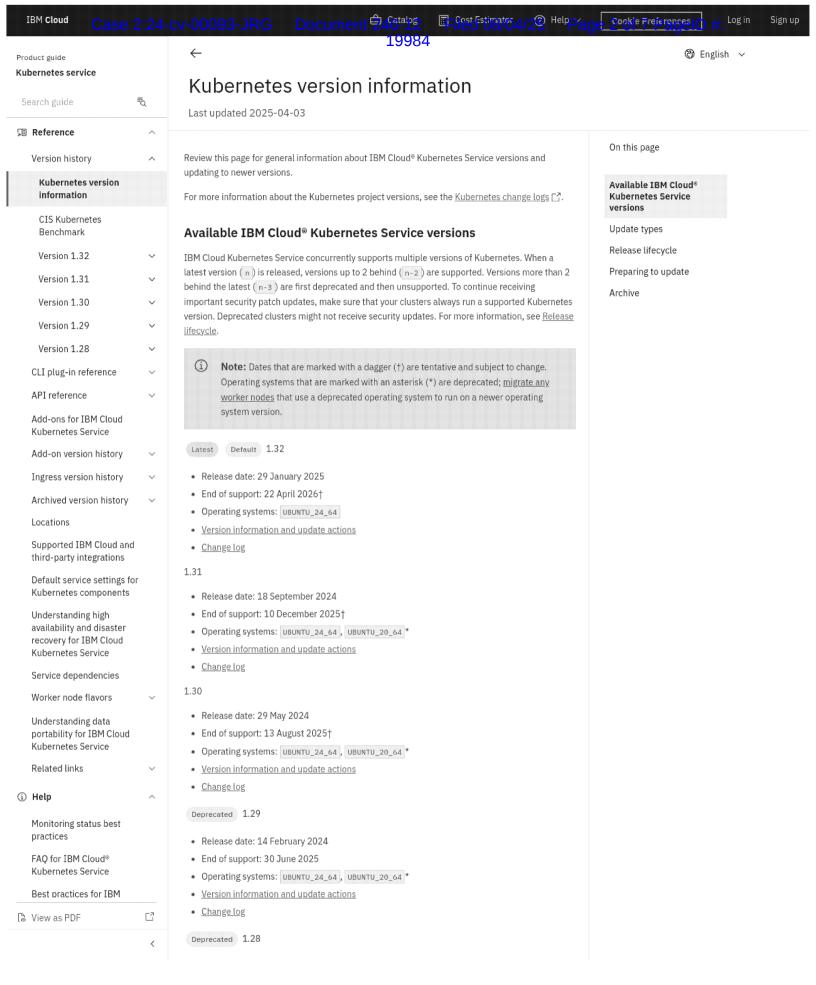
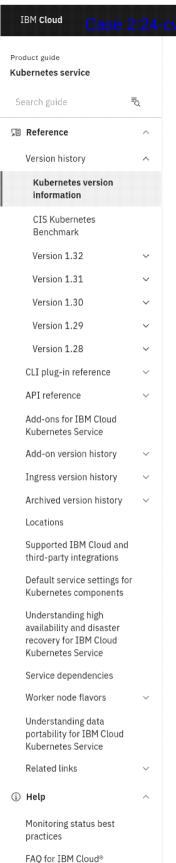
EXHIBIT 10





Version information and update actions

Change log

Deprecated 1.28

• Release date: 20 September 2023

• End of support: 31 May 2025

- Operating systems: UBUNTU_20_64 *
- · Version information and update actions
- Change log

Deprecated: Ubuntu 20 is deprecated and support ends on 31 May 2025. Migrate your worker nodes to Ubuntu 24 before support ends. Make sure you understand the limitations for Ubuntu 24 before you begin migration. For more information, see Migrating to a new Ubuntu version.

Catalog

Cost Estimator

Update types

Your Kubernetes cluster has three types of updates: major, minor, and patch. As updates become available, you are notified when you view information about the cluster master or worker nodes, such as with the | ibmcloud ks cluster ls |, cluster get |, worker ls |, or worker get | commands.

IBM provides bi-weekly worker node fix packs. IBM's goal is to remediate detected, legitimate vulnerabilities within a time frame appropriate for the risks they represent. To ensure the quality and stability of the release, fix packs might be delayed.

Fix packs are applied to the latest upstream stable kernel version that is provided by Canonical.

• For Ubuntu 20.04, it is the 5.4 kernel.

To keep your nodes secure, you must install worker node fix packs as soon as possible. You can subscribe to notifications to be alerted when a new update is available.

Update type	Examples of version labels	Updated by	Impact
Major	1.x.x	You	Operation changes for clusters, including scripts or deployments.
Minor	x.22.x	You	Operation changes for clusters, including scripts or deployments.
Patch	x.x.4_1510	IBM and you	Kubernetes patches, as well as other IBM Cloud Provider component updates such as security and operating system patches. IBM updates masters automatically, but you apply patches to worker nodes. See more about patches in the following section.

On this page

Available IBM Cloud® Kubernetes Service versions Log in

Sign up

Update types

Release lifecycle

Preparing to update

Archive

Document title: Kubernetes version information | IBM Cloud Docs

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Kubernetes Service

Best practices for IBM

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IBM Cloud

Product guide **Kubernetes service**

Search guide

Reference

Version history

information

Benchmark

Version 1.32

Version 1.31

Version 1.30

Version 1.29

Version 1 28

API reference

CLI plug-in reference

Add-ons for IBM Cloud

Add-on version history

Ingress version history

Archived version history

Supported IBM Cloud and

Default service settings for

Kubernetes components Understanding high

availability and disaster recovery for IBM Cloud

Kubernetes Service

Service dependencies

Worker node flavors

Understanding data

Kubernetes Service Related links

Monitoring status best

FAO for IBM Cloud®

Kubernetes Service

Best practices for IBM

(i) Help

practices

portability for IBM Cloud

third-party integrations

Locations

Kubernetes Service

CIS Kubernetes

Kubernetes version

Log in

the following section.

Table 1. Impacts of Kubernetes updates

Major and minor updates (1.x)

First, update your master node and then update the worker nodes.

- · You can't update a Kubernetes master two or more minor versions ahead (n+2). For example, if your current master is version 1.22 and you want to update to 1.24, you must update to 1.23 first.
- · Worker nodes can't run a Kubernetes major or minor version that is greater than the masters. Additionally, your worker nodes can be only up to two versions behind the master version (n-2).
- If you use a kubectl CLI version that does not match at least the major.minor version of your clusters, you might experience unexpected results. Make sure to keep your Kubernetes cluster and CLI versions up-to-date.

are applied automatically, but you initiate worker node patches and updates. Worker nodes can also run patch versions that are greater than the masters. As updates become available, you are notified when you view information about the master and worker nodes in the IBM Cloud console or CLI, such as with the following commands: ibmcloud ks cluster ls,

Patches can be for worker nodes, masters, or both.

- Worker node patches: Check monthly to see whether an update is available, and use the <u>ibmcloud ks worker update</u>commandorthe<u>ibmcloud ks worker reload</u> command to apply these security and operating system patches. During an update or the worker node.
- · Master patches: Master patches are applied automatically over the course of several days, so a master patch version might show up as available before it is applied to your operations currently in progress. Occasionally, IBM might disable automatic updates for if a master is updated from one minor version to another. In any of these cases, you can without waiting for the update automation to apply.

Release lifecycle

Each supported version of IBM Cloud Kubernetes Service goes through a lifecycle of testing, development, general release, support, deprecation, and becoming unsupported. Review the descriptions of each phase of a version's lifecycle.

- Note: Estimated days and versions are provided for general understanding. Actual availability and release dates are subject to change and depend on various factors, such as community updates, security patches, and technology changes between versions.
- (1) Community release: The community releases the new version. IBM engineers begin testing and hardening the community version in preparation to release a supported IBM Cloud Kubernetes Service version.
- ② Supported version lifecycle:

Development release

Release is under development and might be available as a Beta to select customers. IBM provides best effort support for the release.

General availability

Release is generally available (GA). IBM provides full support for the release. IBM provides a tentative target date for the release to be unsupported. Release becomes the default version used during cluster creation once there are minimal restrictions and a reasonable adoption rate for the release.

Patch updates (x.x.4_1510)

Changes across patches are documented in the change log of each version. Master patches cluster get , worker 1s , Of worker get

- reload, your worker node machine is reimaged, and data is deleted if not stored outside
- master. The update automation also skips clusters that are in an unhealthy state or have a specific master fix pack, as noted in the change log, such as a patch that is only needed choose to safely use the ibmcloud ks cluster master update command yourself

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On this page

Available IBM Cloud® Kubernetes Service versions

Update types

Release lifecycle

Preparing to update

Archive

IBM Cloud ____Catalog Cost Estimator Log in Sign up

Product guide **Kubernetes service** ₹q Search guide Reference Version history **Kubernetes version** information

CIS Kubernetes

Benchmark Version 1.32 Version 1.31 Version 1.30

Version 1.29 Version 1.28

CLI plug-in reference

API reference

Add-ons for IBM Cloud Kubernetes Service

Add-on version history Ingress version history

Archived version history

Locations

Supported IBM Cloud and third-party integrations

Default service settings for Kubernetes components

Understanding high availability and disaster recovery for IBM Cloud Kubernetes Service

Service dependencies

Worker node flavors

Understanding data portability for IBM Cloud Kubernetes Service

Related links

(i) Help Monitoring status best

> practices FAO for IBM Cloud®

Kubernetes Service

Best practices for IBM

 ∇iew as PDF C General availability

Release is generally available (GA). IBM provides full support for the release. IBM provides a tentative target date for the release to be unsupported. Release becomes the default version used during cluster creation once there are minimal restrictions and a reasonable adoption rate for the release.

Maintenance

Release has entered maintenance support as defined by the Kubernetes community. IBM provides maintenance support for Kubernetes based on community policy. IBM provides full support otherwise.

- (3) Deprecated version: The version is deprecated. IBM provides an updated unsupported target date for the release. An unsupported countdown to this date is provided at least 45 days before the release becomes unsupported. IBM provides minimal support for the release in alignment with the Kubernetes community. This support phase is generally the final phase before the release becomes unsupported and overrides the maintenance and extended support phases should there be any overlap. Security patch updates might not be provided. During the deprecation period, the version is still supported and your cluster is still functional, but might require updating to a supported release to fix security vulnerabilities. For example, by adding or reloading worker nodes.
- Unsupported version: The version is unsupported. IBM only provides support to upgrade to a supported release. The version is unsupported. Unsupported clusters are not provided with security and patch updates and are not supported by IBM Cloud Support. Although your cluster and apps might continue to run for a time, you can no longer create, reload, or take other corrective actions on your cluster master or worker nodes when an issue occurs. You can still delete the cluster or worker nodes, or update the cluster to the next version. Review the potential impacts and immediately update the cluster to continue receiving important security updates and support. If the cluster master runs two or more versions behind the oldest supported version, you can no longer apply updates and must delete the cluster and create a new one
 - Important: Clusters running an unsupported version will eventually fail because cluster certificates expire. Failures might include, but aren't limited to, an unavailable cluster control plane, NotReady worker nodes, or an unhealthy Ingress.
- (1) Archived: The version is unsupported with no upgrade path. IBM provides no support. IBM reserves the right to shut down the control planes for such clusters.
 - Note: IBM Cloud Kubernetes Service has not expanded its supported skew between core node and control plane components by one minor version. The supported skew remains n - 2. For more information, see Changes to supported skew between control plane and node versions for the Kubernetes community information.
 - Important: If you wait until your cluster is two or more minor versions behind the oldest supported version, you can't update the cluster. Instead, create a new cluster, deploy your apps to the new cluster, and delete the unsupported cluster. To avoid this issue, update deprecated clusters to a supported version that is one or two behind the current version, such as 1.21 or 1.22 and then update to the latest version, 1.23. If the worker nodes run a version two or more behind the master, you might see your pods fail by entering a state such as MatchNodeSelector, CrashLoopBackOff, or ContainerCreating until you update the worker nodes to the same version as the master. After you update from a deprecated to a supported version, your cluster can resume normal operations and continue receiving support. You can find out whether your cluster is unsupported by reviewing the State field in the output of the ibmcloud ks cluster 1s command or in the IBM Cloud Kubernetes Service console □7.

Preparing to update

Updating a cluster to a new version from the previous version is likely to have an impact on deployed apps. For a complete list of changes, review the community Kubernetes change logs [7], IBM version change logs, and Kubernetes helpful warnings [7].

For actions you should take before and after undating your cluster, see the version information links

On this page

Available IBM Cloud® Kubernetes Service versions

Update types

Release lifecycle

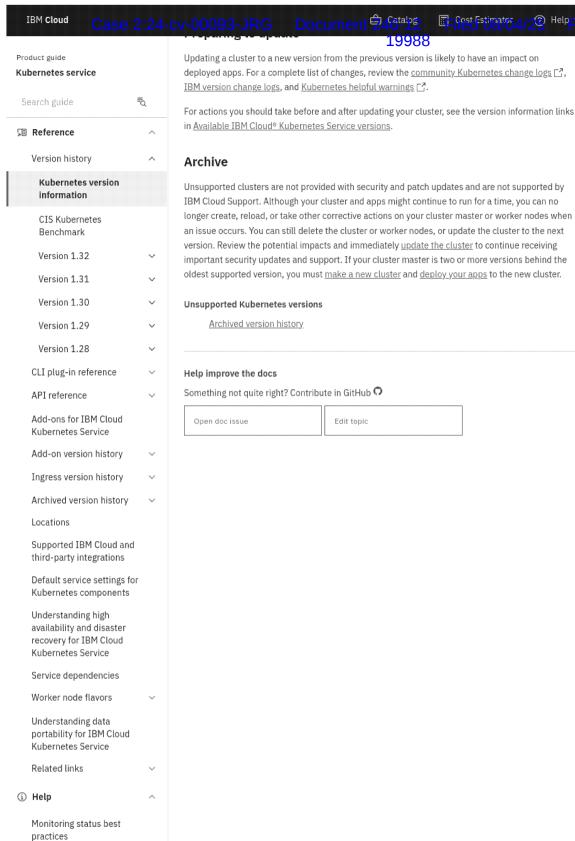
Preparing to update

Archive

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On this page

Available IBM Cloud® Kubernetes Service versions

Log in

Sign up

Update types

Release lifecycle

Preparing to update

Archive

Document title: Kubernetes version information | IBM Cloud Docs

C

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Capture timestamp (UTC): Fri, 23 May 2025 19:29:09 GMT

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